

Alerts in Online Banking

There are 5 categories of alerts available in Online Banking

- Date Alert
 - a. Birthday
 - b. Anniversary
 - c. Meeting
 - d. Call
 - e. Wakeup
 - f. Appointment
 - g. Vacation
 - h. Travel
 - i. General – configure your own verbiage for the alert
- Account Alert
 - a. Last Deposit Amount
 - b. Current Balance
 - c. Accrued Interest
 - d. Year-to-date interest amount
 - e. Previous year-to-date interest amount
 - f. Available Balance
- History Alert
 - a. These alerts will **not** be triggered on a Pending Transaction; only when the transaction posts.
 - i. Debit Transaction, greater than or less than an amount
 - ii. Credit Transaction, greater than or less than an amount
 - iii. Check Number
 - iv. Description
- Online Transaction Alert
 - a. Check Reorder
 - b. Funds Transfer
 - c. Stop Payment
- Security Alerts – Password Changes, Login Disabled, Browser Registered, etc.
 - a. There are two Security Alerts that are required. These are turned on by default as a security precaution and cannot be disabled.
 - i. Alert me when my password is changed
 - ii. Alert me when my login ID is changed
 - b. The other Security Alerts are optional and can be configured.
 - i. Alert me when a computer/browser is successfully registered
 - ii. Alert me when my challenge code is changed
 - iii. Alert me when secure access code contact information is changed

- iv. Alert me when forgot password is attempted for my login ID
- v. Alert me when an invalid challenge code is presented
- vi. Alert me when an invalid password for my login ID is submitted
- vii. Alert me when the forgot password process is attempted unsuccessfully
- viii. Alert me when an invalid secure access code is submitted
- ix. Alert me when my user login is disabled
- x. Alert me when my user login is locked out
- xi. Alert me when a new user is created
- xii. Alert me when my security alert preferences are changed
- xiii. Alert me when my user profile is updated
- xiv. Alert me when a valid challenge code is presented
- xv. Alert me when a valid password for my login ID is submitted
- xvi. Alert me when the forgot password process is successfully completed
- xvii. Alert me when a valid secure access code is submitted

Configuring Alerts

1. Log in to your Online Banking
2. Click on Settings
3. Select Alerts in the drop down
4. New Alert: select New Alert from the drop down in the upper right corner
 - a. If you have alerts configured and need to change or delete, click on the Category and then click on the Alert you want to modify or delete.
5. Choose the Category from the New Alert Drop down
6. Click on the Account
7. Follow the steps to configure the Alert

Security Alerts

You are able to edit the delivery of the Security Alerts that are required and cannot be disabled.

1. Click on the Security Alert category
2. Click on the “Edit Delivery Preferences” link to update the email address, mobile or landline phone numbers.